



SHORT TERM RENTAL TERMS & CONDITIONS

Acceptance of Terms and Conditions

All bookings accepted by JE Erasmus trading as 8@Lalandi Beachfront Cottage are subject to these Terms and Conditions that are deemed to have been accepted in full by the Client/Guest on payment of the Rental Charge.

General

Renting the self-catering cottage from 8@Lalandi Beachfront Cottage is not intended to confer possession on the Client/Guest. The Client/Guest confirms that they will not be occupying the cottage as their only or principal home.

Reservations & Payment

Your booking is only confirmed when we email written confirmation of booking.

Full Rental Charge is to be paid 5 days prior to the arrival date. If we do not receive full payment by this time, the reservation will be cancelled, and deposit refunded if received.

Payment must be made in Namibia Dollar and must be clear of all bank charges, exchange rate variations and any other deductions.

We only accept the following method of payment: Bank to bank transfer to our account.

Under no circumstances will accommodation be provided until we have received cleared funds to cover the Rental Charge.

Cancellation Policy

Cancellations must be notified to us in writing at bookings@8lalandi.com for us to make the necessary arrangements for re-letting and refunds where applicable.

Rental Charges

The Rental Charge includes the cleaning fee, Namibia Tourism board Levies, utility charges, Wi-Fi, Netflix.

While 8@Lalandi Beachfront Cottage ensure that the water and electricity utility charges are paid and the services are connected, we will not be held liable for water or electricity supply outages by the local authorities in the Langstrand area, causing a temporary interruption of a utility service during the Client/Guest duration of stay.

Laundry Service

Laundry machines are available for use by the Client/Guest at their own risk.

Occupants

Only Guests specified by name at the time of booking by the Client/Guest may occupy the self-catering cottage. The Client/Guest must not assign, sublet, or part with or share possession of the self-catering cottage or any part of it.

A maximum of only 6 (six) occupants is allowed in the self-catering unit.

Arrivals & Departures

Check-in from 14:00

Check-out 10:00

The self-catering cottage must be vacated, and the key returned to the lockbox by 10:00 on the day of departure.

Wi-Fi

Wi-Fi internet access is provided in the self-catering cottage. While we ensure that the Wi-Fi is a high-quality service, 8@Lalandi Beachfront Cottage will not be held responsible for any network provider outages experienced during the rental period and accepts no responsibility for the Client/Guest inability to connect to this facility.

Property Use & Conditions

The Client/Guest is responsible for taking all reasonable care of the self-catering cottage and its contents.

The self-catering cottage and all equipment, utensils, furniture etc. must be left clean and tidy at the end of the Rental Period.

No items may be removed from the self-catering cottage. Damage to the self-catering cottage or its contents must be reported to us without delay.

If breakages or damage due to negligence, wilful damage, or irresponsible behaviour on the part of the Client/Guest or their visitors, or extra cleaning is required, after departure, we will notify the Client/Guest in writing within 7 days of departure, providing detail of the issues and an invoice for the cost of rectifying them.

8@Lalandi Beachfront Cottage will not be held responsible for any personal injury, loss or damage to personal effects howsoever arising from your stay at the self-catering cottage or in the Lalandi complex or its grounds.

Smoking is not permitted in the self-catering cottage.

No pets are allowed in or at the self-catering cottage.

No Parties are allowed; it is not an event location. This property will not accommodate hen, stag or similar parties. You agree to book it for residential use only.

8@Lalandi Beachfront Cottage reserves the right to refuse admittance or immediate eviction with no refund to the Guest if they are in breach of these conditions.